



HCI

VIRTUAL

**Learning & Leadership
Development**

2020 CONFERENCE

September 21-22

**Navigate Uncharted Territories
by Developing Adaptive Leaders**

Times listed are Eastern Daylight Time (EDT)



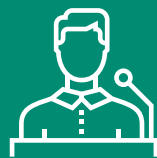
Make the Case to Attend the Learning & Leadership Development Conference

This minute, leaders are being asked to make the most important decisions of their careers in an atmosphere with there are no best practices, no clear answers, and mindsets just six months ago are a thing of the past. In a crisis, many leaders go with their first instinct and bear down with the strategies and techniques they know worked in a different reality. Now organizations are trying hard to establish “best next practices” while trying to figure out what works for today.

A new kind of leadership will see us through, and by developing leaders to take a more adaptive leadership approach we gain a new framework and a set of tools for leading change during times of uncertainty. We will focus on the critical areas such as diversity which drives innovation, engagement which is the engine for all high-performance teams, and adaptability, which provides leaders the agility to quickly direct a change-ready workforce to run with new innovations in a perpetually shifting marketplace.

Make the investment for your organization and understand how developing adaptive leaders can make the difference between thriving or failing in our new chaotic environment. Learn from leading organizations that are cracking the code for creating a successful diverse, engaged, and adaptive workforce in our turbulent times.

What to Expect



The Latest in Learning & Leadership Development

We're bringing together the leading thinkers and doers in learning and leadership development to help you stay abreast of current issues in this critical function.



Learning with On-the-Job Application

Explore proven strategic approaches paired with actionable tactics you can implement as soon as you return to your organization.



Networking Opportunities

The agenda bakes in opportunities for you to connect with your peers and industry experts who can offer insight and fresh ideas around your current business challenges.



Zoom Colleague Café

Join the Colleague Café to meet fellow conference attendees, ask questions, and share ideas with your colleagues in a window you can open separately from the event site.

Meet Our Presenters



MIGUEL JOEY AVILÉS

Chief, Office of Diversity and Inclusion

U.S. Government



NEZ BALELO

Forbes' Ranked Sports Agent & Former Professional Baseball Player

CAA (Creative Artists Agency)



LOU CARBONE

Founder and Chief Experience Officer

Experience Engineering, Inc.



BILL CRAIB

SVP, Enterprise Learning

Human Capital Institute



VERITY CREEDY

Director, Frontline Leadership Development Expert

DDI



JENNA N. FILIPKOWSKI, Ph.D.

Vice President of Research and Development

Human Capital Institute (HCI)



DEBRA FRANCE

Leadership Development

W.L. Gore & Associates



MEGAN KARSH

Expert, Conflict Resolution and Negotiation

Stanford Law School



TYLER DEAN KEMPF

Second City-trained Improviser and Learning Facilitator

Second City Works



RAGHU KRISHNAMOORTHY

Former Chief Human Resource Officer

General Electric



PETER LYNCH

Head of People & Culture

Cardinal Group Management



SHELLEY OSBORNE

Head of Learning and Development

Udemy

Meet Our Presenters



SUSAN QUACKENBUSH

Chief HR Officer

Vonage



DAVID ROCK

CEO and Founder

NeuroLeadership Institute



CHRISTINE VACCOLA

Head, Global Leadership
Development and Transversal
Skills Curricula

Sanofi



BEN WABER, Ph.D.

Visiting Scientist at MIT Media Lab

MIT

Agenda at-a- Glance

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MONDAY, SEPTEMBER 21 CONFERENCE DAY ONE

- 11:00-11:05 WELCOME!**
Presented by **BILL CRAIB**, Event Host and SVP Enterprise Learning, HCI
- 11:05-11:55 Leadership Now: The Neuroscience of Thriving Through Deep Disruption**
Presented by **DAVID ROCK**, NeuroLeadership Institute
- 12:00-12:30 Innovating in a Time of Pandemic**
Presented by **DEBRA FRANCE, Ed.D.**, Leadership Development, W.L. Gore
- 12:30-1:15 LUNCH—HCI COLLEAGUE CAFÉ**
Chat 'n' Chew with **DEBRA FRANCE** and **DAVID ROCK**
- 1:15-1:45 Virtual Leadership: Develop Leaders for the New Reality**
Presented by **VERITY CREEDY**, Director, Frontline Leadership Development Expert, DDI
- 1:50-2:20 Thriving (and Leading) Through Influence**
Presented by **CHRISTINE VACCOLA**, Head, Global Leadership Development and Transversal Skills Curricula, Sanofi
- 2:20-2:35 HCI COLLEAGUE CAFÉ**
Chat with **VERITY CREEDY** and **CHRISTINE VACCOLA**
- 2:35-3:05 Internal Mobility and the Path Forward**
Presented by **SUSAN QUACKENBUSH**, Chief HR Officer, Vonage
- 3:10-3:40 Leadership in Times of Crisis: Developing Adaptive Leaders Through the Power of Inclusion**
Presented by **MIGUEL JOEY AVILÉS**, Chief, Office of Diversity and Inclusion, U.S. Government
- 3:40-3:55 HCI COLLEAGUE CAFÉ**
Chat with **SUSAN QUACKENBUSH** and **MIGUEL JOEY AVILÉS**
- 4:00-4:10 Take Your Talent Pulse—New Succession Planning Insights from HCI Research**
Presented by **JENNA FILIPKOWSKI, Ph.D.**, Vice President of Research and Development, HCI
- 4:15-4:50 Developing Authentic Human Connections in a Virtual Workplace**
Presented by **TYLER DEAN KEMPF**, Second City-trained Improviser and Learning Facilitator, Second City Works
- 4:50 VIRTUAL COCKTAIL PARTY**

Agenda at-a- Glance

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TUESDAY, SEPTEMBER 22 CONFERENCE DAY TWO

- 11:00–11:05 WELCOME BACK!**
BILL CRAIB, Event Host and SVP Enterprise Learning, HCI
- 11:05-11:35 Campfire Leadership: The New Model for Work that Will Build Culture Amid a Crisis**
Presented by **PETER LYNCH**, Head of People and Culture, Cardinal Group Management
- 11:40-12:10 Online Workshop: Influence Mapping & Strategy**
Presented by **MEGAN KARSH**, Expert, Conflict Resolution and Negotiation, Stanford Law School
- 12:15-12:45 It's Time to Adjust to the “Experience Driven Economy”...Now More Critical than Ever!**
Presented by **LOU CARBONE**, Founder and Chief Experience Officer, Experience Engineering, Inc.
- 12:45-1:30 LUNCH—HCI COLLEAGUE CAFÉ**
Chat 'n' Chew with **PETER LYNCH**, **MEGAN KARSH**, and **LOU CARBONE**
- 1:30-2:00 Thriving in a Change Era: Building and Sustaining Change Agility**
Presented by **SHELLEY OSBORNE**, Head of Learning and Development, Udemy
- 2:05-2:35 Authentic Leadership Approaches from the World of Sports**
Presented by **NEZ BALELO**, Forbes' Ranked Sports Agent & Former Professional Baseball Player, CAA (Creative Artists Agency)
- 2:35-2:50 HCI COLLEAGUE CAFÉ**
Chat with **SHELLEY OSBORNE** and **NEZ BALELO**
- 2:50-3:20 Working from Home and the Implications to Organizations and Individuals, Now and in the Future**
Presented by **RAGHU KRISHNAMOORTHY**, Former Chief Human Resource Officer, General Electric
- 3:25-3:55 The Role of Organizational Health and Analytics to Drive Leadership Development**
Presented by **BEN WABER**, Visiting Scientist at MIT Media Lab, MIT
- 3:55-4:10 HCI COLLEAGUE CAFÉ**
Chat with **RAGHU KRISHNAMOORTHY** and **BEN WABER**
- 4:10 Conference Wrap-up**



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Register Now

Standard Pricing

Virtual Conference Pass | **\$395**

September 21-22

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For questions, registration assistance or group rates,
contact us at 866-538-1909 or support@hci.org.